

Attention: All Providers (Except Pharmacy)

Submit both NPI and Medicaid Provider Number on Claims

With the exception of Pharmacy providers who do not have the capability, N.C. Medicaid encourages providers to begin submitting immediately both the NPI and the Medicaid Provider Number on all claims. This information is needed for testing the NPI changes to MMIS.

If your software is not updated to submit the NPI number, please contact your clearinghouse or software vendor as soon as possible to obtain the appropriate updates. We are aware that the NCECSWeb tool currently does not save the NPI. Updates will be made to NCECSWeb prior to NPI implementation. Please ensure that you keep the capability to submit the Medicaid Provider Number along with the NPI. N.C. Medicaid will continue to process claims using the Medicaid Provider Number until NPI is implemented.

NPI – Get it! Share It! Use It! Getting one is free – Not having one can be costly!

EDS, 1-800-688-6696 or 919-851-8888